



# Ways to pay during COVID - 19

As the impact of COVID-19 evolves we have changed the ways to pay so that you can choose the option that best works for you.

## Bank Deposit

You can pay either by internet banking or visit one of the banks noted below.

Please ensure that you include details of your customer reference number and policy number to ensure that we can match the payment with your policy. An example of this is XZH001/12345678.



### Australia & New Zealand Banking Group (PNG) Ltd

Bank A/c Name	Tower Insurance (PNG) Ltd
Bank A/c No.	11192575
Swift Code	ANZBPGPX
BSB No	018-900



### Bank South Pacific

Bank A/c Name	Tower Insurance (PNG) Ltd
Bank A/c No.	1000069590
Swift Code	BOSPPGPM
BSB No	088-951

## Cash Payments

We are unable to receive cash payments at this time, instead we ask that you deposit your cash into one of our bank accounts noted above.

## Cheque Payments

You can post us a cheque, however this is reliant on the postal service continuing.

Cheque payments are to be made payable to **Tower Insurance (PNG) Ltd** and keep in mind that it can take up to 7 business days to receive and process any cheque payment.

When sending your cheque, please include your remittance advice/ payment slip or alternatively ensure that your customer reference number is written on the back of the cheque. Your customer reference number will normally be found in the top right hand corner of your documents.

Our postal address is: **Level 4, Harbourside West,  
Stanley Esplanade,  
PO Box 136, Port Moresby, PNG.**

As a temporary arrangement we cannot accept cheques in person, however we have a drop box located at our concierge at Harbourside West Building, for you to place your cheque (during business hours).

Please do not place any cash in this drop box

For any queries, please call **+675 321 1288** or **+675 720 22022**  
or email us on [servicecentre@towerinsurance.com.pg](mailto:servicecentre@towerinsurance.com.pg)